



Overview

Recommending the right software solution, utilizing the latest vendor pricing programs to maximize profitability and providing efficient and reliable service are all things Ingram Micro's Software Licensing Team does to enable your business. Our Software Licensing Team has industry tenure, expertise and up to date certifications to ensure we provide you with exceptional pre-sales support on over 40 vendor lines. This, along with best in class operational processes, ensures timely delivery of your orders.



We make the
simply complex
just simple.

Market Opportunities

The Ingram Micro Software Licensing Team gives you the competitive advantage you need by supplementing your knowledge on our line card of software vendor products. Working in concert with Ingram Micro's Vendor Sales Specialists and industry leading Technical Support Team ensures you receive the pre-sales technical expertise to ensure your software solutions are accurately positioned to clients.

Keeping up with a rapidly changing market and vendor programs is a daunting task. The Ingram Micro Software Licensing Team is dedicated to staying informed and up to date, ensuring we can answer your questions and serve as a trusted advisor. Our exclusive dedicated model offers both vendor and technology specific licensing desks staffed with software licensing experts who help you manage all aspects of the licensing lifecycle including:

- Pre-sales support
- Quote configuration
- Order Management
- Renewals Notifications and proactive quoting (select vendors)

As your trusted advisor, Ingram Micro offers expertise all phases of the software licensing lifecycle. Make the Ingram Micro Software Licensing Team your first choice for all software licensing needs.

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Ingram Micro Software Licensing Contact Sheet

PHONE: 905-755-5000 / 1-800-668-3450

Vendor	Ext.	eMail	Hours
Adobe	52069	GeneralandDesktop@ingrammicro.com	9:00-19:00
Aimetis	52051	SecurityandStorage@ingrammicro.ca	9:00-19:00
Attachmate (WRQ)	76071	Attachmate-Licensing@IngramMicro.com	8:30-20:00
AVG	76889	AVG-Licensing@IngramMicro.com	8:30-20:00
BlackBerry (RIM)	76516	BlackBerry-Licensing@IngramMicro.com	8:30-20:00
BMC	76416	BMC-Licensing@IngramMicro.com	8:30-20:00
Checkpoint	76483	Checkpoint-Licensing@IngramMicro.com	8:30-20:00
Citrix	52104	VirtualizationandNetworking@ingrammicro.com	9:00-19:00
Computer Associates	52051	SecurityandStorage@ingrammicro.ca	9:00-19:00
ComTrade	76480	Comtrade-Licensing@ingrammicro.com	8:30-20:00
ConduSiv (Diskeeper)	76487	ConduSiv-Licensing@IngramMicro.com	8:30-20:00
Corel (Roxio)	76485	Corel-licensing@IngramMicro.com	8:30-20:00
Dell Software (formerly Quest)	77478	DellSoftware-Licensing@ingrammicro.com	8:30-20:00
Embarcadero	52069	GeneralandDesktop@ingrammicro.com	9:00-19:00
Exacq Technologies	52051	SecurityandStorage@ingrammicro.ca	9:00-19:00
F5 Networks	52051	F5-Licensing@ingrammicro.ca	9:00-19:00
Filemaker	76073	Filemaker-Licensing@IngramMicro.com	8:30-20:00
IBM	52069	GeneralandDesktop@ingrammicro.com	9:00-19:00
Juniper	NA	JuniperOrders@ingrammicro.ca	9:00-19:00
Landesk	76770	Landesk-Licensing@ingrammicro.com	8:30-20:00
McAfee	52051	SecurityandStorage@ingrammicro.ca	9:00-19:00
Meraki	52069	Meraki-licensing@ingrammicro.ca	9:00-19:00
Microsoft	52072	MicrosoftLicensing@ingrammicro.ca	9:00-19:00
Milestone	76893	Milestone-Licensing@IngramMicro.com	8:30-20:00
NetIQ	76308	NetIQ-Licensing@ingrammicro.com	8:30-20:00
Novell	52069	GeneralandDesktop@ingrammicro.com	9:00-19:00
Nuance (Scansoft)	76449	Nuance-licensing@IngramMicro.com	8:30-20:00
Nuance Dragon Medical	NA	Eva-Team@ingrammicro.com	8:30-20:00
Polycom	52104	VirtualizationandNetworking@ingrammicro.com	9:00-19:00
Red Hat	52069	GeneralandDesktop@ingrammicro.com	9:00-19:00
RSA	76058	RSA-Licensing@IngramMicro.com	8:30-20:00
SAP (Prev name Bus. OBJ)	76486	SAP-Licensing@ingrammicro.com	8:30-20:00
Shavlik	77954	Shavlik-Licensing@ingrammicro.com	8:30-20:00
SonicWall	NA	sonicwallorders@ingrammicro.ca	9:00-19:00
Sophos	52051	Sophoscanadalicensing@ingrammicro.com	9:00-19:00
Status Solutions	52051	SecurityandStorage@ingrammicro.ca	9:00-19:00
Swiftpage (formerly Sage/Act!)	76479	swiftpage-licensing@ingrammicro.com	8:30-20:00
Symantec	52051	SecurityandStorage@ingrammicro.ca	9:00-19:00
Veeam	52104	VirtualizationandNetworking@ingrammicro.com	9:00-19:00
VMWare	52104	VirtualizationandNetworking@ingrammicro.com	9:00-19:00
VPN Dynamics	52069	GeneralandDesktop@ingrammicro.com	9:00-19:00
Watchguard	52051	SecurityandStorage@ingrammicro.ca	9:00-19:00
Websense (SurfControl)	76797	Websense-Licensing@IngramMicro.com	8:30-20:00
Webtrends	76736	Webtrends-licensing@IngramMicro.com	8:30-20:00